

CHILD & FAMILY SERVICES GUIDE: LIVERPOOL

Why develop a child & family services guide?

Local community workers found that many of the families that they were working with were accessing their GPs and School Principals as the first point of contact for advice and support. Workers felt that local services had not been providing professionals with the information they needed to support these families with their needs. Local community workers decided to develop a guide through the Families NSW Facilitation Project and the Families NSW Interagencies to help professionals when working with local families.



How do I use this guide?

This guide has been developed to assist local services to refer families to local non-medical services. It was specifically designed with the needs of GPs and School Principals in mind. However, we hope that it will be useful for a range of services.

The guide is designed to be a quick reference when working with families. This is not an exhaustive list of all available services in the area, but rather, a few key contacts who can act as a starting point.

We suggest that this poster be displayed in a common area. However, it is designed for use by professionals and is not designed to be distributed to families. We suggest that, prior to visiting these services, either the families or you make contact with the service by phone.



What is Families NSW?

Families NSW is the State Government's early intervention and prevention strategy to help parents give their children a good start in life. A number of services are funded under this strategy to provide support to families expecting a baby and those with young children aged up to 8 years.

For more information about Families NSW visit the website:

<http://www.families.nsw.gov.au/>

What is the Families NSW Facilitation Project?

One of the Families NSW funded projects is the Facilitation Project. The Facilitation Project in this area covers the local government areas of Fairfield, Liverpool and Bankstown. The Facilitation Project is responsible for convening the Child and Family Services Interagencies in each of these areas. Each interagency has a work plan and provides an opportunity for service providers to share information, develop partnerships and collaborative relationships, identify issues and gaps and work towards addressing these.

For more information contact:

Families NSW Facilitation Project staff in your area on
9725 0115

familiesnsw@fairfieldcity.nsw.gov.au

Ante Natal & Newborn Assistance

Support & advice for new & expectant parents

Anglicare Family Services

South West Community Care Centre
9 Northumberland St, Liverpool
Ph: 9821 1014

Case Management

One on one professional support for families with multiple or complex needs

Ageing, Disability & Home Care

Ph: 9334 3700

Anglicare Family Services

South West Community Care Centre
9 Northumberland St, Liverpool
Ph: 9821 1014

Children's Services

Services to assist families to locate early childhood education & care

Liverpool City Council

Level 2, 33 Moore Street, Liverpool
Ph: 1300 362 170

Counselling

Professional support and advice services

Anglicare Family Services

South West Community Care Centre
9 Northumberland St, Liverpool
Ph: 9821 1014

Child Adolescent & Family Services (CAFS)

179-183 Wilson Rd, Green Valley
Ph: 9607 5649

Green Valley Liverpool Domestic Violence Service

Ph: 1800 111 146

Inspire Community Services

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Early Childhood Intervention

Support for families with children with additional needs

Ageing, Disability & Home Care

Ph: 9334 3700

CatholicCare Early Intervention

Ph: 9822 9855

Cerebral Palsy Alliance

224-244 Restwell Rd, Prairiewood
Ph: 8777 1777

Early Learning Program (DEC)

Ph: 9582 6330

Hoxton Park Community Health Centre

596 Hoxton Park Rd, Hoxton Park
Ph: 8788 4288 (central intake)

Inspire Community Service

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Brighter Futures

(The Benevolent Society)
Ph: 8778 0600

Child Adolescent & Family Services (CAFS)

179-183 Wilson Rd, Green Valley
Ph: 9607 5649

Liverpool District Neighbourhood Centre Association

Ph: 9600 0600

South West Sydney Early Childhood Consultant

(Department of Education)
Ph: 8848 4939

Jade House

Ph: 9794 2324

KARI Aboriginal Resources

Level 3, 131-135 George St, Liverpool
Ph: 8782 0300

Karitane

Cnr Horsley Dr & Mitchell St, Carramar
Ph: 9794 2300
Karitane Careline: 1300 227 464

Kids Helpline

Ph: 1800 55 1800

Liverpool Community Health

Ph: 9828 4844

Mens Helpline

Ph: 1300 78 99 78

Fairstart Early Intervention

(Fairfield City Council)
Ph: 9724 7948

Learning Links

Ph: 9426 4300

Liverpool Community Health

Ph: 9828 4844

Macarthur Disability Services

Level 8, 138 Queen St, Campbelltown
Ph: 4621 8400

Miller Community Preschool and Early Intervention Service

88 Shropshire St, Miller
Ph: 9607 6854

Jade House

Ph: 9794 2324

Karitane

Cnr Horsley Dr & Mitchell St Carramar
Ph: 9794 2300
Karitane Careline: 1300 227 464

Miracle Babies Foundation

Ph: 1300 622 243

Liverpool Migrant Resource Centre

108 Moore St, Liverpool
Ph: 9601 3788

Timorese Australian Council

Cabramatta Community Centre
Railway Pde, Cabramatta
Ph: 9726 3618

Warwick Farm Neighbourhood Centre

Cnr Lawrence Hargrave Rd & Gallop St
Warwick Farm
Ph: 9602 0298

Miracle Babies Foundation

Ph: 1300 622 243

Mission Australia

Miller Pathways, 88 Shropshire Street
Ph: 9608 9078

Parentline

Ph: 1300 1300 52

Park House

1/13 Elizabeth St, Liverpool
Ph: 9827 8011

Rosebank Child Sexual Abuse Service

Ph: 9601 3790

STARTTS

Ph: 9794 1900

Rainbow Cottage

Ph: 9616 4405

South West Early Childhood Support Service (SWECS)

88 Shropshire Street, Miller
Ph: 9607 0355

Speech Pathology (Communities for Children)

16 Woodward Cres, Miller
Ph: 0418 469 407

The Annette Shepherd Centre

Ph: 9822 2299

The Junction Works

(Sibling Support Program)
Ph: 9606 9628

Government Services

Includes financial, legal, health & other services offered by Government Departments

Ageing Disability & Home Care

Ph: 9334 3700

Home Visiting

In-home support for parents with children of various ages

Anglicare Family Services

South West Community Care Centre
9 Northumberland St, Liverpool
Ph: 9821 1014

Hoxton Park Community Health Centre

596 Hoxton Park Rd, Hoxton Park
Ph: 8788 4288 (central intake)

Parenting

Groups & training specifically for parents with children aged 0-8 years

Anglicare Family Services Centre

South West Community Care Centre
9 Northumberland St, Liverpool
Ph: 9821 1014

Cartwright Family Resource Centre

1/7 Willan Dr, Cartwright
Ph: 8005 3889

CatholicCare Family Dispute Resolution Service

Level 1, 45-47 Scott St, Liverpool
Ph: 9612 3444

Families Together

(Fairfield City Council)
Ph: 9725 0115

Green Valley Family Resource Centre

Green Valley Public School
176 Green Valley Rd, Green Valley
Ph: 9607 8884

Playgroups

Playgroup is an opportunity for parents, carers, babies and young children to come together, socialise, play & learn

Fairfield/Liverpool Supported Playgroups

(Fairfield City Council)
Ph: 9725 0116

Inspire Community Services

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Settlement / new arrival support

Various support for newly arrived migrants and refugees

Inspire Community Services

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Centrelink

Various locations
Ph: 136 150 (families)
Ph: 131 202 (multilingual)
Ph: 136 380 (Indigenous)
Ph: 136 240 (self-service)
www.centrelink.gov.au

Inspire Community Services

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Karitane

Cnr Horsley Dr & Mitchell St, Carramar
Ph: 9794 2300
Karitane Careline: 1300 227 464

Liverpool Family Care Centre

Ph: 9821 4555

Hoxton Park Community Health Centre

596 Hoxton Park Rd, Hoxton Park
Ph: 9827 2222

Inspire Community Services

Unit 18, 46-48 Jemma Rd, Prestons
Ph: 9826 0300

Karitane

Cnr Horsley Dr & Mitchell St, Carramar
Ph: 9724 2300
Karitane Careline: 1300 227 464

Learning Links

Ph: 9426 4300

Miller Family Resource Centre

88 Shropshire St, Miller
Ph: 9608 9078

Sadleir Family Resource Centre

Cnr Bobbin Rd & Celebration Ave, Sadleir
Ph: 8783 5788

Karitane

Cnr Horsley Dr & Mitchell St, Carramar
Ph: 9724 2300
Karitane Careline: 1300 227 464

Liverpool District Neighbourhood Centre Association

Ph: 9600 0600

Liverpool Migrant Resource Centre

108 Moore Street, Liverpool
Ph: 9601 3788

Miller Community Preschool and Early Intervention Service

88 Shropshire St, Miller
Ph: 9607 6854

Liverpool Migrant Resource Centre

108 Moore Street, Liverpool
Ph: 9601 3788

Liverpool Paediatric Service

Ph: 9828 4803

Housing NSW

Ph: 8753 8280

Liverpool Community Health

Ph: 9828 4844

NSW Health

9391 9000

NSW Refugee Health Service

Ph: 8788 0770

Sisters of Charity

(Parent Support Program)
60 Cabramatta Ave, Miller
Ph: 8118 1462

Uniting Care Burnside

Multicultural Family Centre
232 Railway Pde, Cabramatta
Ph: 9781 3333

Schools as Community Centre

Ashcroft Public School
Sheriff St, Ashcroft "The Beehive"
Ph: 8783 0951

Sisters of Charity Outreach

(Parent Support Program)
60 Cabramatta Ave, Miller
Ph: 8118 1462

South West Early Childhood Support Service (SWECS)

88 Shropshire St, Miller
Ph: 9607 0355

Uniting Care Burnside

(Father's Support)
232 Railway Pde, Cabramatta
Ph: 9781 3333

Warwick Farm Neighbourhood Centre

Cnr Lawrence Hargrave Rd & Gallop St
Warwick Farm
Ph: 9602 0298

Miracle Babies Foundation

Ph: 9755 7111

Playgroup NSW

Ph: 1800 171 882

The Cubby House

(Green Valley Family Resource Centre)
Green Valley Public School
Green Valley Rd, Green Valley
Ph: 9607 8884

Uniting Care Burnside

232 Railway Pde, Cabramatta
Ph: 9781 3333

Melkite Welfare Association

Ph: 9750 5514

NSW Refugee Health Service

Ph: 8788 0770

Timorese Australian Council

Cabramatta Community Centre
Railway Pde, Cabramatta
Ph: 9726 3618

CHILD & FAMILY SERVICES GUIDE: LIVERPOOL

Research is continually showing that early childhood is the crucial period for development and learning that affects long term well being. There are many services in our local community to assist families and children through this critical stage of development. Services available in our area include:

Ante Natal & Newborn Assistance

These services offer support and advice for new and expectant mothers. This support can include both medical and social support for parents. Services listed include face to face contact and telephone support.

Case Management

The services listed offer professional support to clients. Case management is normally offered in a one to one situation. Assistance can range from helping families to meet day to day needs to assisting families to cope with more complex needs. Please note that some services listed have specific criteria for their clientele.

Children's Services

Please note that individual early childhood services are not listed here. Those listed are designed to assist families in finding a range of children's services to meet their needs, such as preschools, occasional care, long day care, family day care, before and after school care and vacation care.

Counselling

All services included offer some form of therapy/support. However, services will differ in their areas of expertise. Services included range from intensive / ongoing face to face support through to telephone support lines.

Early Childhood Intervention

Early childhood intervention services for children with disabilities or developmental delays from birth to school age as well as their families. Early childhood intervention services provide specialised support and information for families as well as specialised education and therapy for children with disabilities and developmental delays.

Government Services

A variety of services provided by various levels of Government that offer assistance in the area.

Home Visiting

Much home visiting is designed for new parents and offers post natal support for families. This can include Professional Home Visiting by either trained nursing staff for clinical advice or trained volunteers for peer support. However, other home visiting services offer more case management style support for families. This type of support is available for families with children up to 18 years.

Parenting

These services offer a range of assistance for parents with children aged 0-8 years. This assistance can include ongoing parenting groups and one-off parent information / training sessions.

Playgroups

Playgroup is an opportunity for parents, babies and young children to come together on a regular basis to socialise, play and learn. Options can include parent groups which are run by volunteer parents as well as supported playgroups which are run by paid trained workers.

Settlement / new arrival support

These services offer a range of assistance for newly arrived migrants and refugees.



Disclaimer

- Some services may have a waiting list.
- Some services may have cost associated with their provision.
- Services in the area often cater for families who speak languages other than English and can provide assistance for these families such as interpreters or language specific workers. Please check details with services directly.
- Some services are restricted by funding requirements to work only with particular clients / families. These limitations may include, but are not limited to where the family lives, the family's cultural background or specific family circumstances.
- Some services may require families to follow an application or referral process specific to their organisation. Please check with specific services for more information.
- Services may offer more than what is listed.
- Information is designed to be a contact point for information. Please note that this is not an exhaustive list of services.
- It is suggested that, prior to visiting these service providers that families make contact by phone.
- Details were correct as at October 2011